



SHERATON

Soma Bay Resort

28 September 2021

Dear Mr. Willems,

This letter serves to extend our gratitude for taking the time to meet with my Culinary Team, sharing your observations and advise with them.

Your keep insights and professional approach, definitely made an impact, highlighting the importance of:

- Attitude
- Body Language
- Skill
- Professionalism
- Pride

Feedback received from all participants, were great and I think all learnt a lot and the lessons learnt will have a notable impact on their performance,

Once again, thank you from the Team and I.

Kind regards,

Boris Bornman

General Manager

Sheraton Soma Bay

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